

DMH

Placemat Initiatives



Missouri Department of
MENTAL HEALTH

Dashboard

Serving, empowering, and supporting Missourians to live their best lives.



Missouri Department of Mental Health

Fiscal Year 26 Placemat



Capacity and Infrastructure

- Complete Planning and Design Phase for new behavioral health hospital in Kansas City; Begin Pre-construction Phase.
- Implement strategies to improve the effectiveness of the pre-trial competency-related referral processes.
- Increase number of individuals successfully restored to competency.
- Establish billable service for individuals served in DBH-DD partnership reconceptualization beds

Children's Services and Supports

- Expand local Systems of Care across the remaining 70 counties
- Develop formal transition plan with Department of Social Services for children aging out of Children's Division.
- Develop internal processes to triage and case manage high needs individuals.

Quality Outcomes

- Complete phase 2 of Electronic Long-Term Services and Supports (eLTSS) project
- Develop and implement department wide strategy to improve safety and foster safe environments for staff and clients.
- Redesign Department Dashboard and process to review information.
- Electronic Health Record (EHR) Go Live.
- Prepare DMH systems for the Missouri Vital Enterprise Resource System (MOVERS) implementation.

Well-being and Self-Sufficiency

- Develop a preventative and treatment strategy for behavioral addictions including gaming and gambling.
- Revise and optimize the substance use disorder treatment model to align with practices consistent with the most recent national guidelines.
- Mature Value Based Payment for Employment Service to incentivize outcomes.

Workforce

- Optimize and standardize payroll practices.
- Design, develop, and launch new supervisor training program.
- Expand direct support professional (DSP) apprenticeship program to all DD state operated facilities.
- Finalize development and launch of mental health and intellectual and developmental disabilities care track for high schoolers.

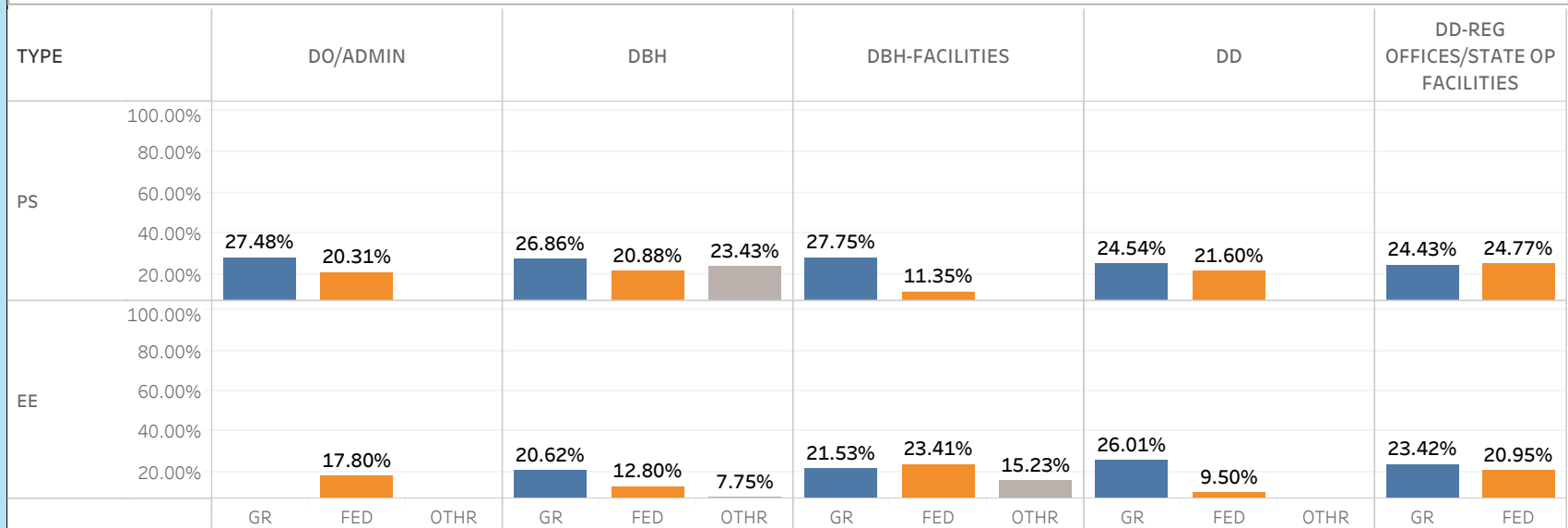
Budget Expended

ARPA Projects &
Expenditures

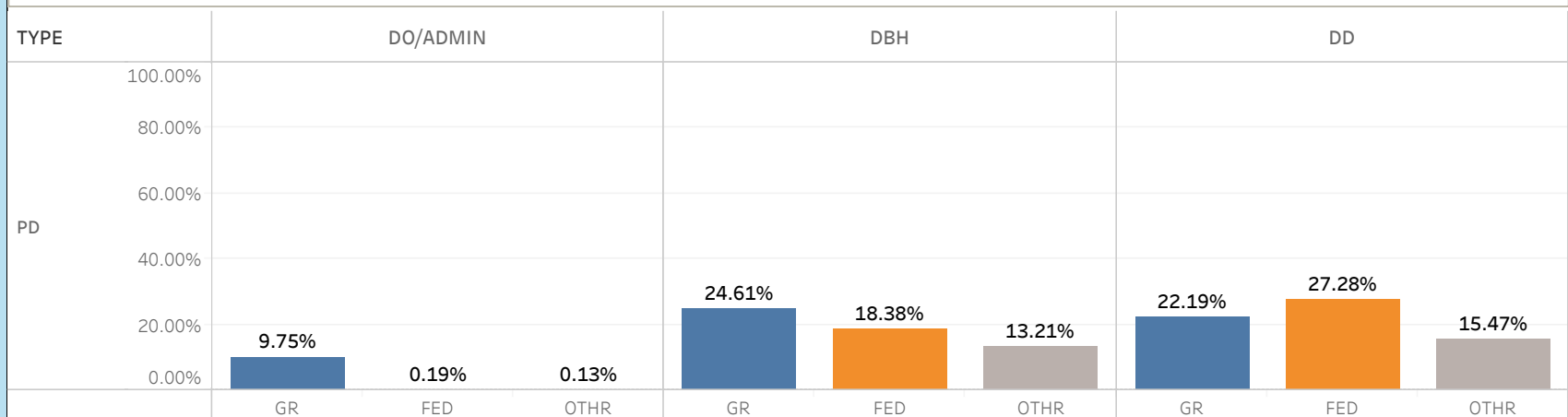
Expenditures by Division as of September 30, 2025

*For Budget Year FY26

Personal Services and Expense & Equipment



Program Expenditures



Budget Expended

ARPA Projects &
Expenditures

ARPA Project Tracking

Percent of ARPA Projects Complete

Name of Project	
Adult Day Care for IDD	100%
Amethyst Place Capital Improvements	100%
Bed Registry System	100%
Behavioral Health Crisis Centers	98%
Betty Jean Kerr People's Health Center Repair and Renovation	100%
Cooper House in St. Louis	84%
DBH Group Home and Cottage ADA Compliance Transformation	64%
Electronic Health Records System	69%
FQHC/CCBHO/CMHC Capital Improvements	93%
Inpatient Children's Acute Psychiatric Hospital	88%
Recovery Lighthouse, Inc Repair and and Renovation	100%
Residential Alternatives	100%
TimeClock Plus (TCP) System for State Operated Facilities	100%

Percent of ARPA Project Expenditures Paid

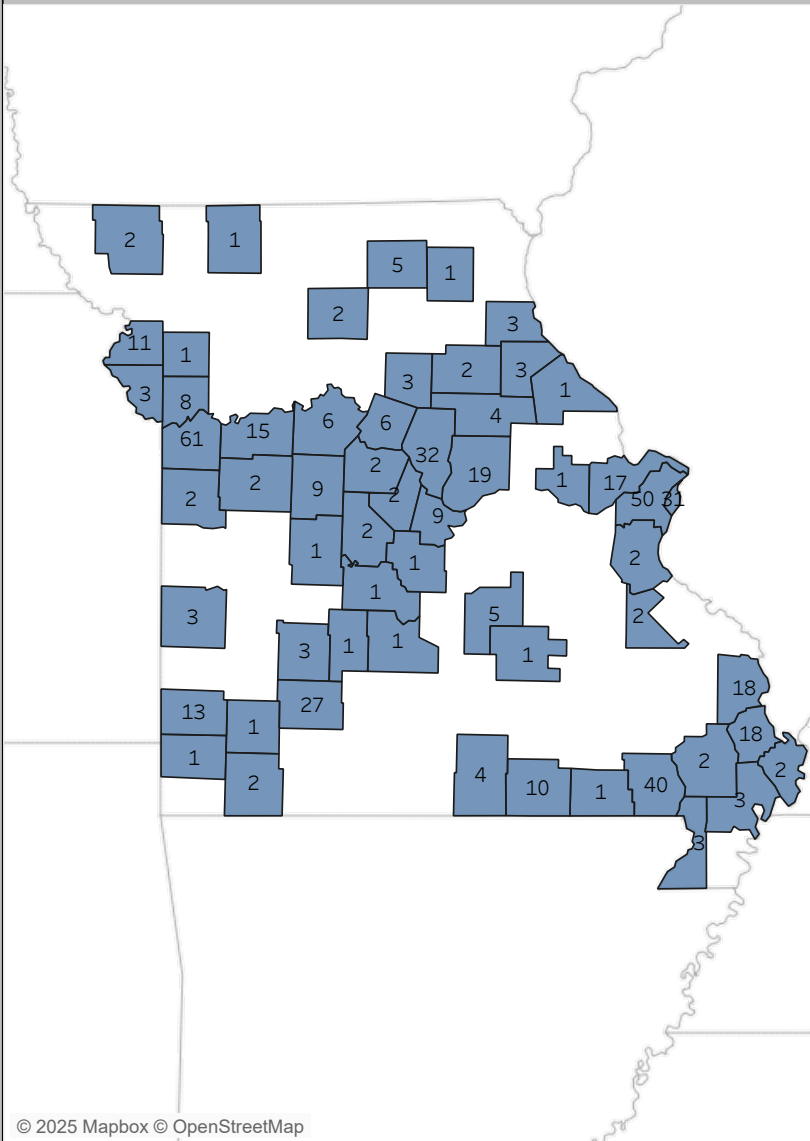
All ARPA Funds are obligated

ARPA Project Name	
Adult Day Care for IDD	100%
Amethyst Place Capital Improvements	100%
Bed Registry System	100%
Behavioral Health Crisis Centers	98%
Betty Jean Kerr People's Health Center Repair and Renovation	100%
Cooper House in St. Louis	20%
DBH Group Home and Cottage ADA Compliance Transformation	27%
Electronic Health Records System	48%
FQHC/CCBHO/CMHC Capital Improvements	74%
Inpatient Children's Acute Psychiatric Hospital	41%
Recovery Lighthouse, Inc Repair and and Renovation	100%
Residential Alternatives	100%
TimeClock Plus (TCP) System for State Operated Facilities	100%

Investigations

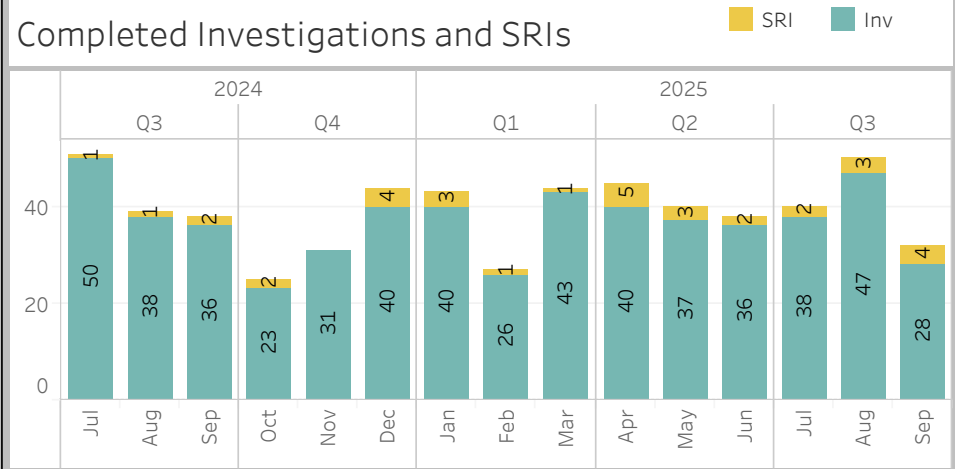
Licensing and
Certification

Assignment Map - Last 12 Months

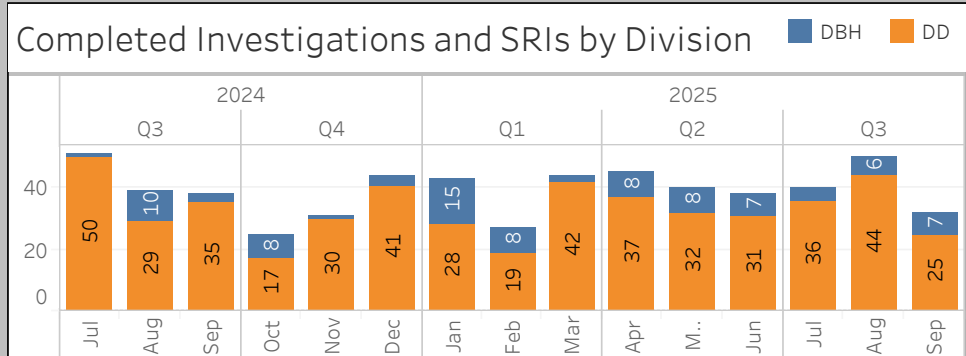


© 2025 Mapbox © OpenStreetMap

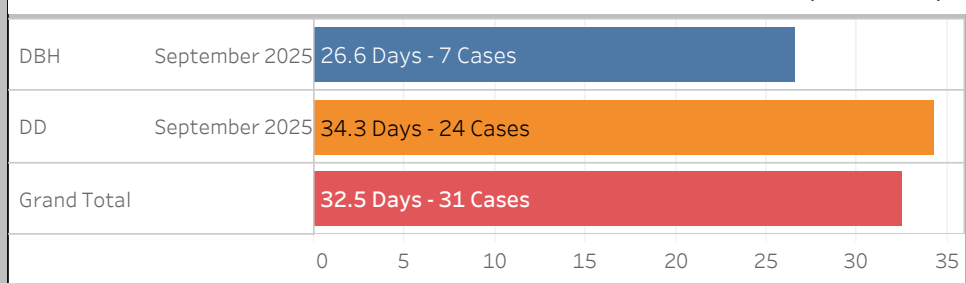
Completed Investigations and SRIs



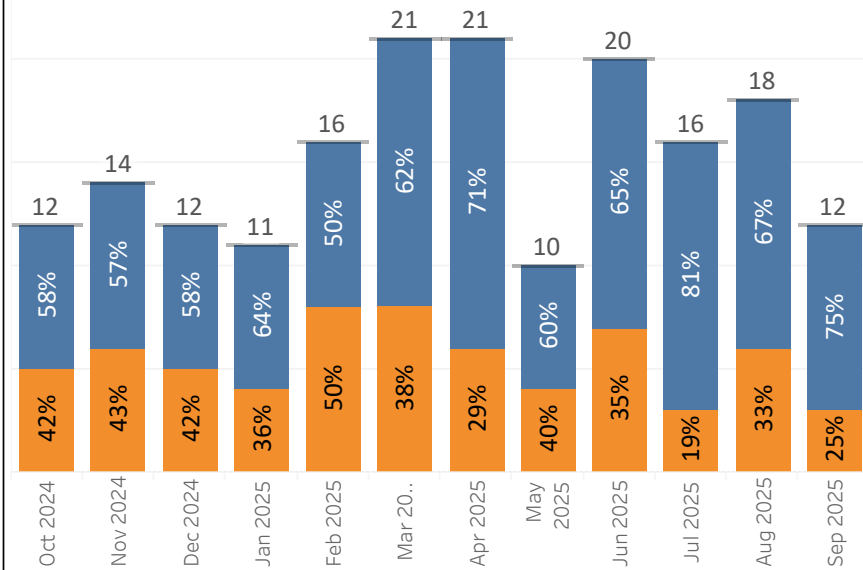
Completed Investigations and SRIs by Division



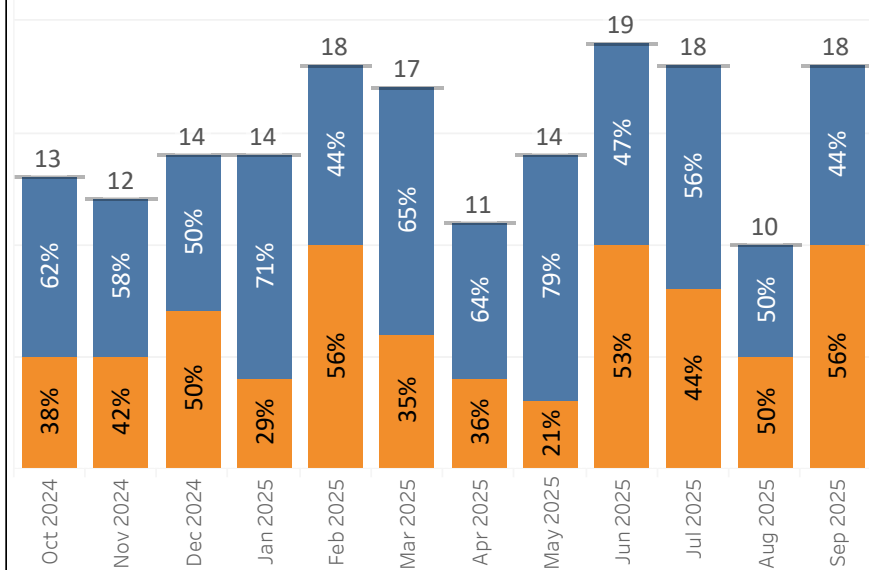
Avg Days Assigned to Final or Preliminary Report (non-ICF)



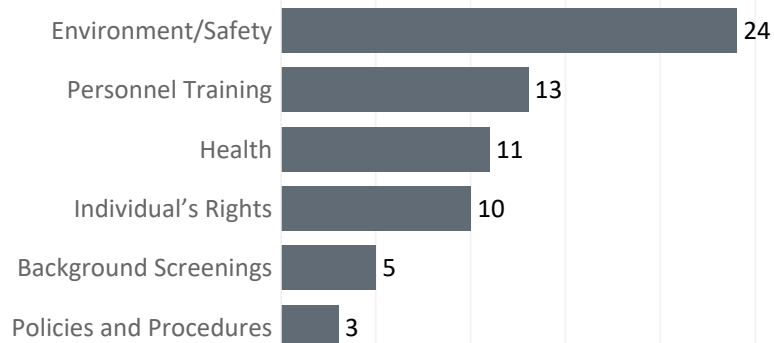
Number of Certification Surveys

Plan of Correction?
■ Yes
■ No

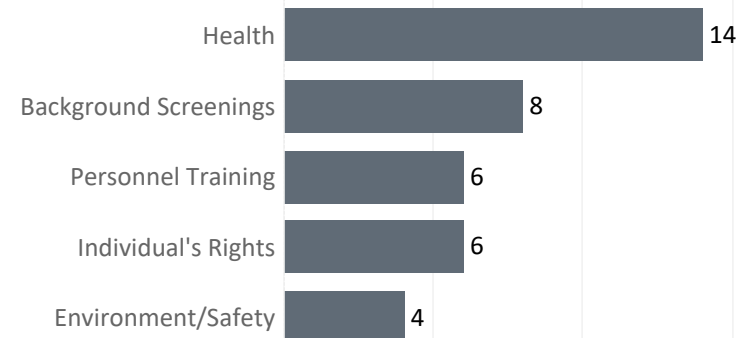
Number of Licensure Survey

Plan of Correction?
■ Yes
■ NoCertification Deficiency Categories
Previous 3 Months

*a survey can have more than one deficiency area

Licensure Deficiency Categories
Previous 3 Months

*a survey can have more than one deficiency area



HCBS Waiver
Services

Well-being and
Self-Sufficiency

Capacity and
Infrastructure

Capacity and
Infrastructure

Capacity and
Infrastructure

Quality Outcome

Workforce



Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Home and Community Based Waiver Services

People Served by Waiver

Waiver Type	May 2025	Jun 2025	Jul 2025	Aug 2025	Sep 2025
Community	6,567	6,663	6,907	6,915	6,902
Comprehensive	8,971	8,984	9,029	9,024	9,047
Lopez	324	316	317	319	319
Partnership	1,146	1,138	1,131	1,113	1,120
Grand Total	17,008	17,101	17,384	17,371	17,388

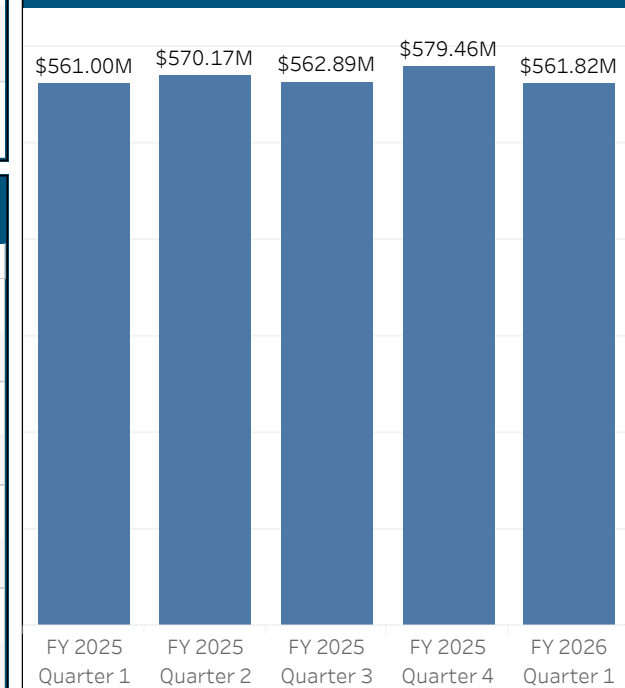
Waiver Waiting List

In Home	Residential
282	22

Expenditures by Waiver

		FY 2025 Q2	FY 2025 Q3	FY 2025 Q4	FY 2026 Q1
Community	Average Expenditures Per Person	\$13,327	\$13,308	\$13,307	\$12,870
	Total Paid	\$81.68M	\$81.14M	\$82.01M	\$81.66M
Comprehensive	Average Expenditures Per Person	\$55,738	\$54,919	\$56,419	\$54,041
	Total Paid	\$488.48M	\$481.75M	\$497.45M	\$480.16M
MO CDD	Average Expenditures Per Person	\$6,325	\$7,101	\$6,297	\$7,598
	Total Paid	\$1.78M	\$1.97M	\$1.73M	\$2.09M
Partnership for Hope	Average Expenditures Per Person	\$1,455	\$1,401	\$1,460	\$1,411
	Total Paid	\$1.33M	\$1.26M	\$1.29M	\$1.21M

Waiver Expenditures Over Time



Expenditures as of 9/26/2025 10:21:20 AM

FY: Fiscal Year starts on July 1

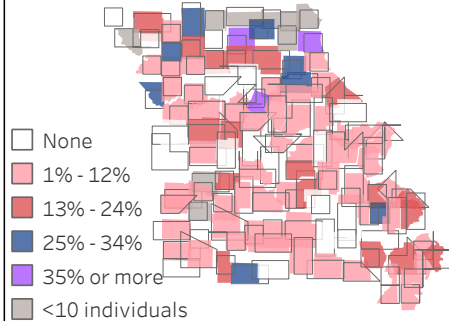


Independence/ Self-Sufficiency

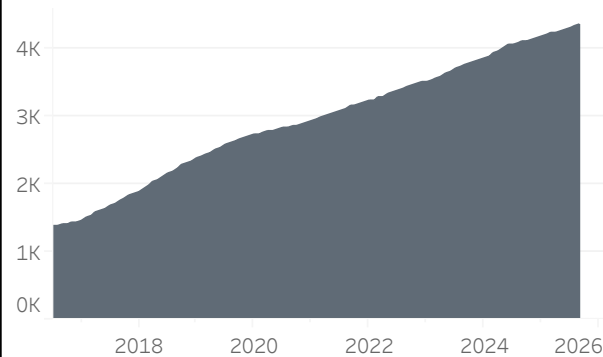
Employment Services

September 2025

% of Individuals ages 14-64 with open Waiver EOC authorized for employment services



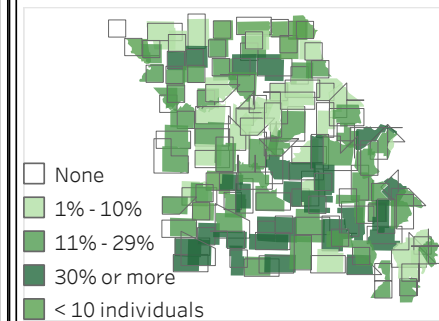
Cumulative Number of Consumers with an Employment Service Authorization



Self Directed Services

September 2025

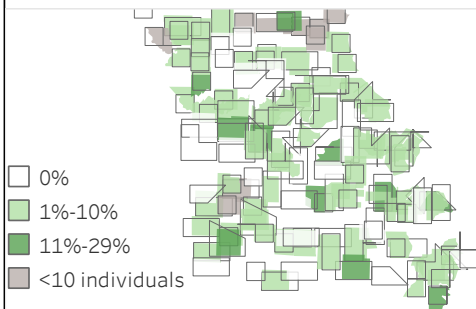
Individuals using Self-Directed Services (SDS)
Best practice goal is 23%



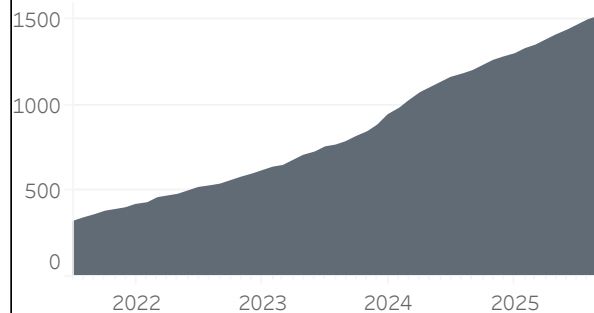
Universal Design and Assistive Technology

September 2025

% of Individuals with a Waiver authorized for technology (Assistive Technology or Remote Supports)



Cumulative Number of Individuals with an Assistive Technology or Remote Support Service Authorization Since 07-01-2021



Consultations, Technical Assistanes, and Trainings

Program Type	Jul 25	Aug 25	Sep 25
Assistive Technology	26	20	19
Environmental Accessibility Adaptions	35	30	30
Remote Supports	3	3	11
Specialized Medical Equipment	2	2	1

HCBS Waiver
Services

Well-being and
Self-Sufficiency

Capacity and
Infrastructure

Capacity and
Infrastructure

Capacity and
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Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

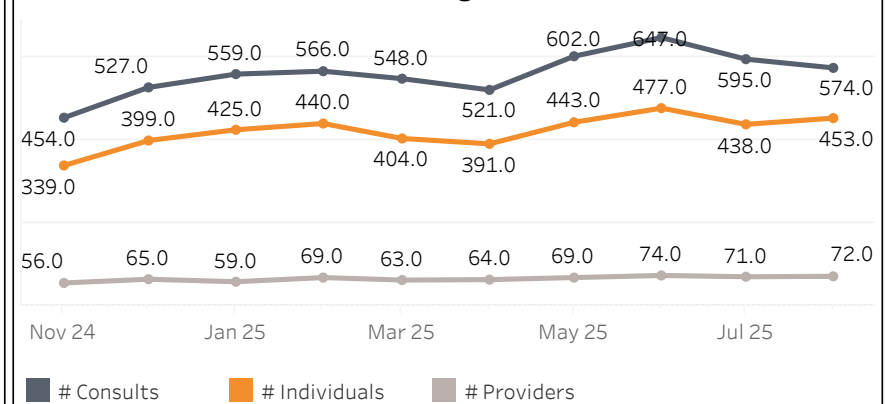
Timely Annual Budgets by Region

	July 2025	August 2025	September 2025
Albany	68.25%	85.45%	82.35%
Central Missouri	58.06%	76.44%	78.97%
Hannibal	58.82%	80.65%	89.06%
Joplin	46.05%	78.12%	81.68%
Kansas City	48.63%	63.67%	69.83%
Kirkville	70.83%	77.50%	86.36%
Poplar Bluff	61.54%	81.69%	96.36%
Rolla	69.75%	73.81%	87.42%
Sikeston	61.02%	59.52%	73.21%
Springfield	36.57%	71.83%	64.82%
St Louis	62.59%	68.06%	59.82%

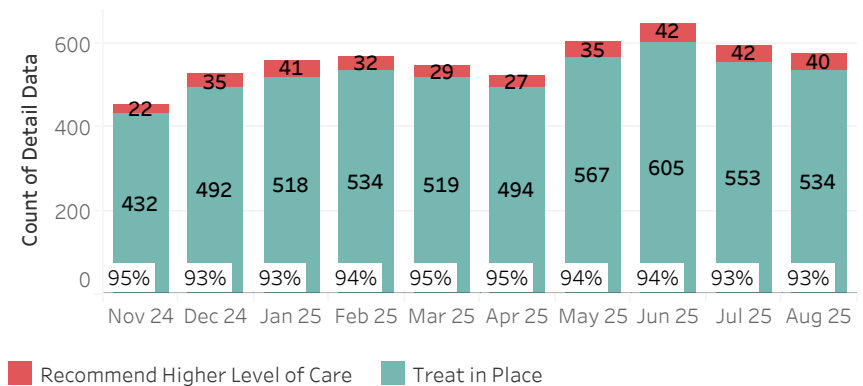
■ Late
■ OnTime

Health Assessment and Coordination

Usage



Consults that Deflected Emergency Care



HCBS Waiver
Services

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Infrastructure

Capacity and
Infrastructure

Capacity and
Infrastructure

Quality Outcome

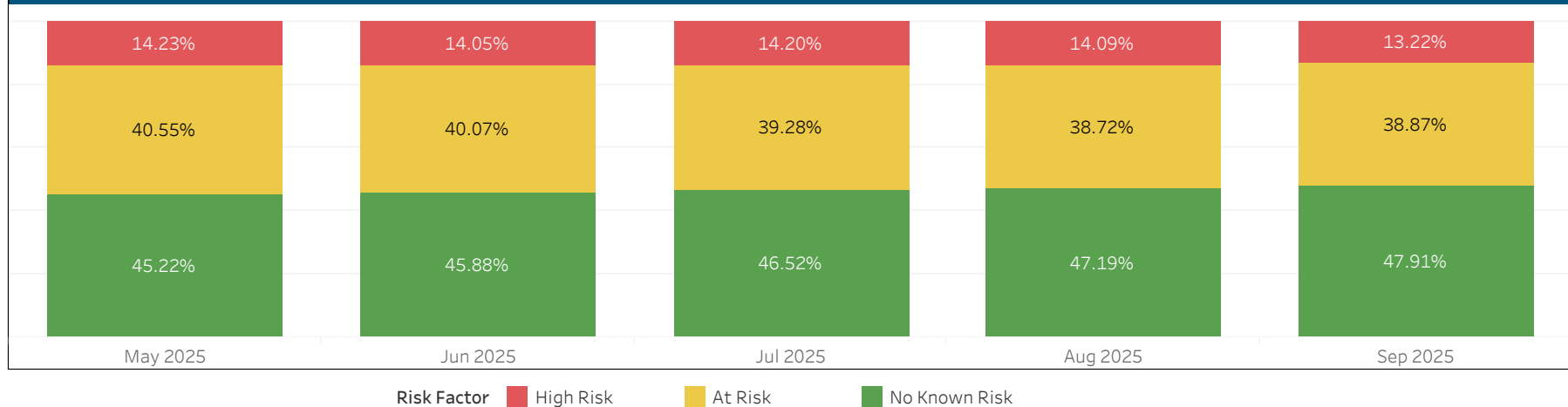
Workforce



Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Percent of Residential Individuals by Risk Level

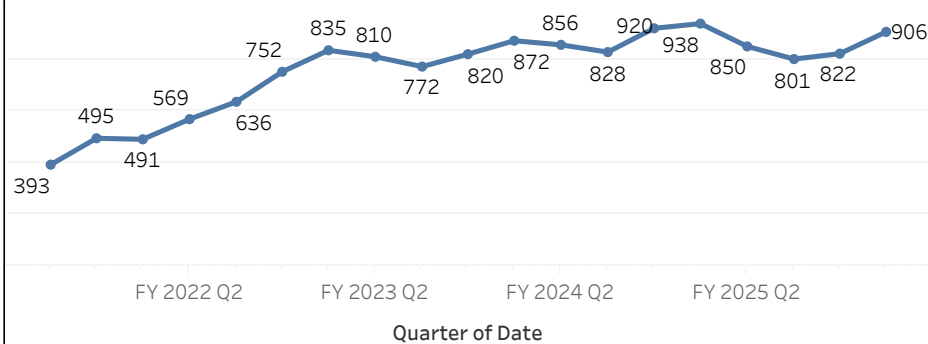


Residential Placement

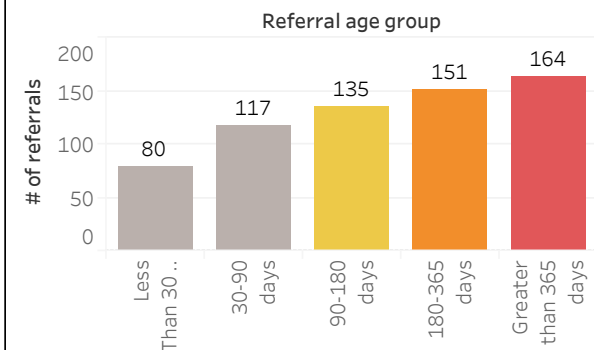
Number of Open Residential Consumer Referrals

647

How many people were in need of a new residential provider over time?



Length of Time Open on Consumer Referral Database



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DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Provider Corrective Action Plan (CAP)

Number of Providers Currently on Corrective Action Plan

	Service Provider	TCM	Grand Total
Count of Agencies	25	1	26
%Service Providers	4.01%	-	4.01%
%TCM	-	1.43%	1.43%

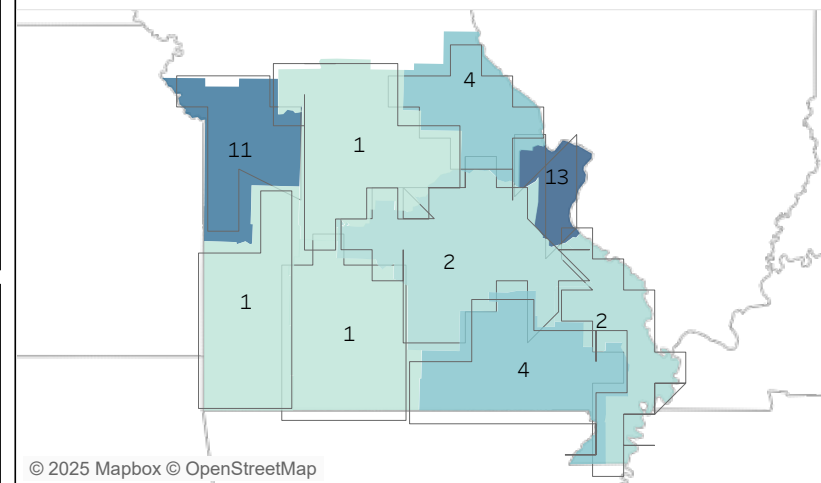
Provider Corrective Action Plans Ended Previous Month

5

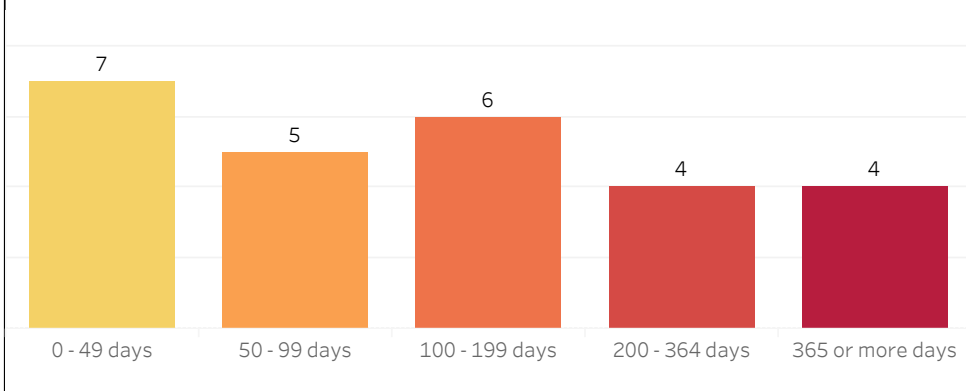
Provider Corrective Action Plans Implemented Previous Month

6

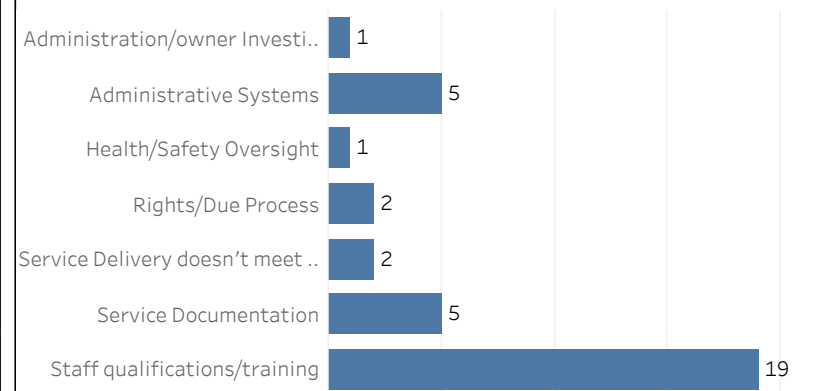
Map of Providers Currently on a Corrective Action Plan



Number of Agencies Currently on CAP by Length of Time



Issues Leading to CAP





Quality Outcomes



MO Quality Outcome: Community Living

Community Living & the HCBS Access Rule

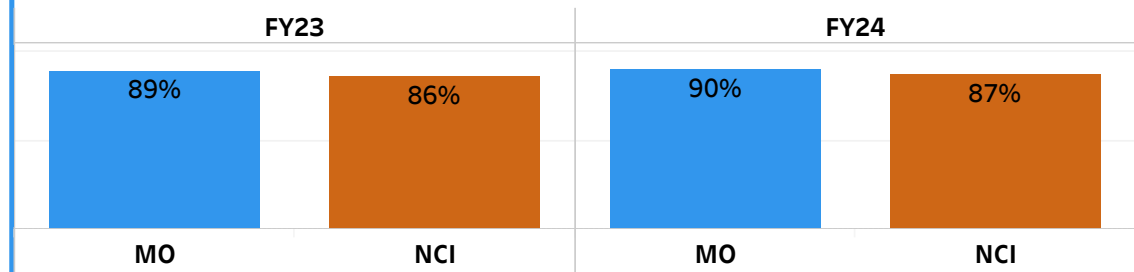
In May 2024, the Centers for Medicare & Medicaid Services (CMS) released the Home and Community-Based Settings (HCBS) Access Rule, which "aims to strengthen the HCBS that make it possible for people to live in the community in ways that are meaningful to them" (HSRI & NASDDDS, n.d.). This aligns with the MO Quality Outcome of Community Living, which emphasizes choice of home and community.

As a part of the Access Rule, states report on a set of quality measures, called the **HCBS Quality Measures Set**. Several measures from the **NCI-IDD In-Person Survey (IPS)** are included in the Quality Measures Set. The IPS is a face-to-face survey with adults with IDD who receive at least one Division service (in addition to support coordination).

This dashboard presents two NCI-IDD IPS scales that are included in the Quality Measures Set. These scales focus on two important parts of Community Living: transportation and respect for personal space. For each measure, the MO average and the NCI (national) average are given. Data are from FY23 and FY24.

Adequate Transportation Scale

(Includes Having Access to Transportation When Wanted and Having Access to Transportation When Needed)

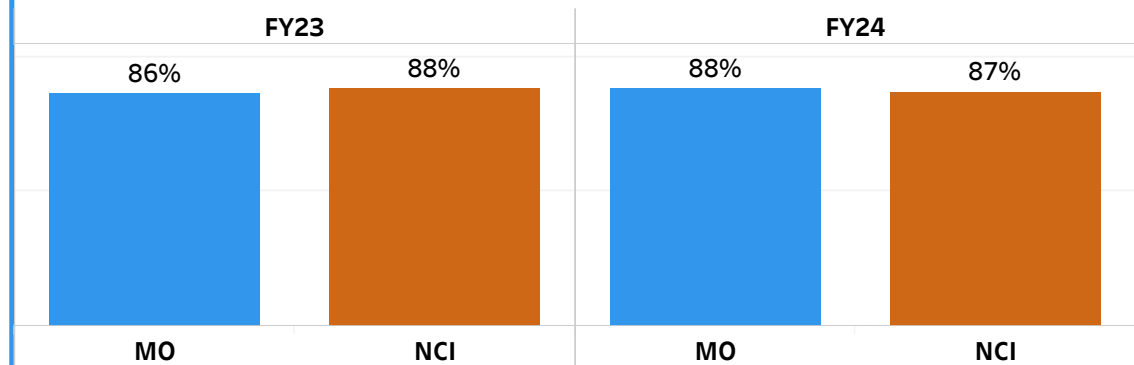


Did You Know?

Sometimes survey data is reported as a **scale**. A scale combines similar measures into one variable. Below are two scales that are included in the Quality Measures Set. Below the titles, the measures included in the scale are in parentheses.

Respect for Personal Space Scale

(Includes Others let person know before they come into their home, Others let person know before coming into their bedroom, and Person has a place to be alone in their home)



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Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

State Operated Programs Workforce

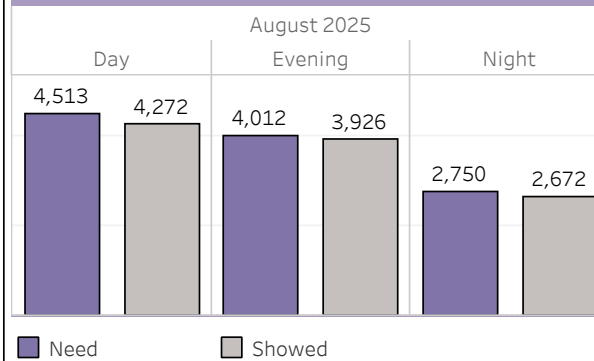
Count of Consumers by Program: October 2025

Grand Total	401
Bellefontaine Habilitation Center	79
Higginsville Habilitation Center	42
Northwest Community Services	106
Southeast Missouri Residential Services	65
Southwest Community Services	40
St Louis Developmental Disabilities Treatment Center	69

Direct Support Professional Absenteeism Reasons

	May 2025	Jun 2025	Jul 2025	Aug 2025
# of Staff Holdovers (volunteer/manda..)	2,204	2,087	2,015	1,257
Call-ins (unexpected)	1,919	1,713	1,786	1,107
No Call/ No Show	149	102	73	76
Pre-Approve Leave (ie. FMLA, vacation, etc.)	1,787	1,730	1,639	1,127

Direct Support Professional Staffing by Shift August 2025



Percent Staffed

96.41%

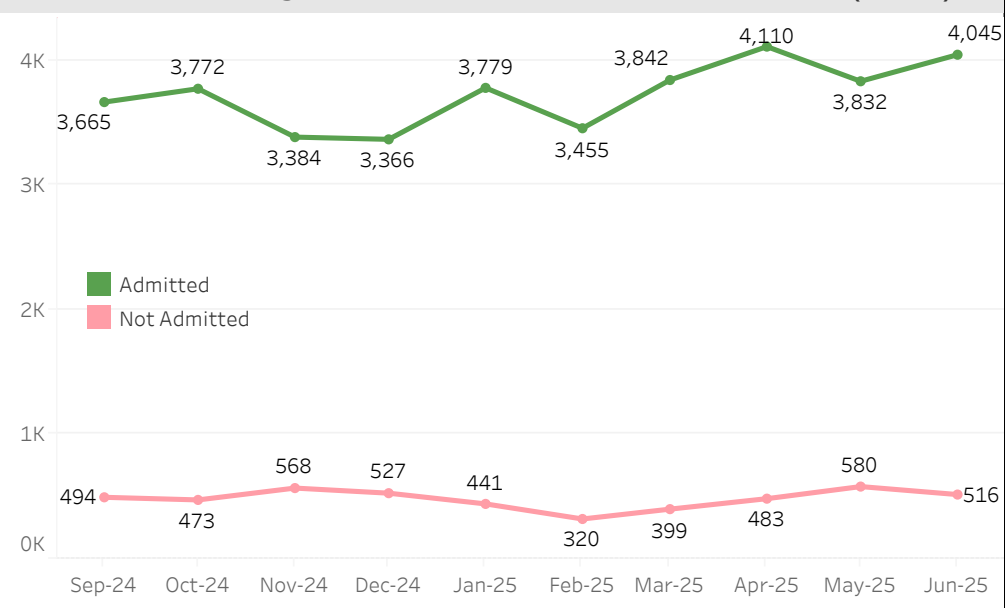
BHC	Need	4,226
	Showed	4,192
NWCS	Need	3,012
	Showed	3,138
OB	Need	682
	Showed	668
South County	Need	1,519
	Showed	1,357
SWCS	Need	1,836
	Showed	1,515

Direct Support Professional Filled Position Changes

	May 2025	Jun 2025	Jul 2025
Employees Started	50	65	32
Employment Ended	51	39	37
Net Employee Change	-1	26	-5

	July 2025		
	Employees Started	Employment Ended	Net Employee Change
BHC	6	3	3
HHC	8	8	0
HOPE	3	3	0
NWCS - Hig..	1	3	-2
NWCS - Mar..	3	6	-3
NWCS - Ray..	1	2	-1
OB	1	1	0
SEMORS: Si..	5	2	3
SEMORS:Po..	4	3	1
South Coun..	0	1	-1
St. Charles	0	3	-3
SWCS	0	2	-2

Persons Presenting to a Behavioral Health Crisis Center (BHCC)



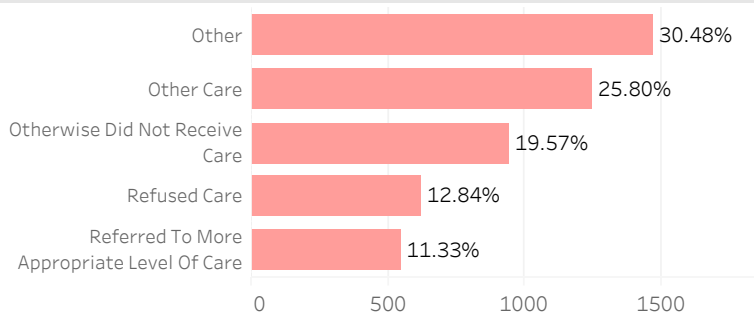
For those presenting at a BHCC (as of 7/31/2025):

88.58% were admitted
11.42% were not admitted

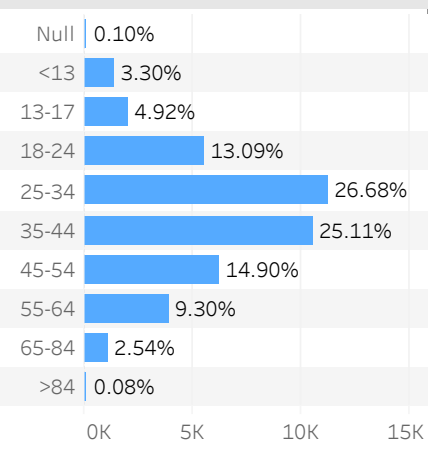
56.84% sought help for Mental Health
16.39% sought help for Substance Use



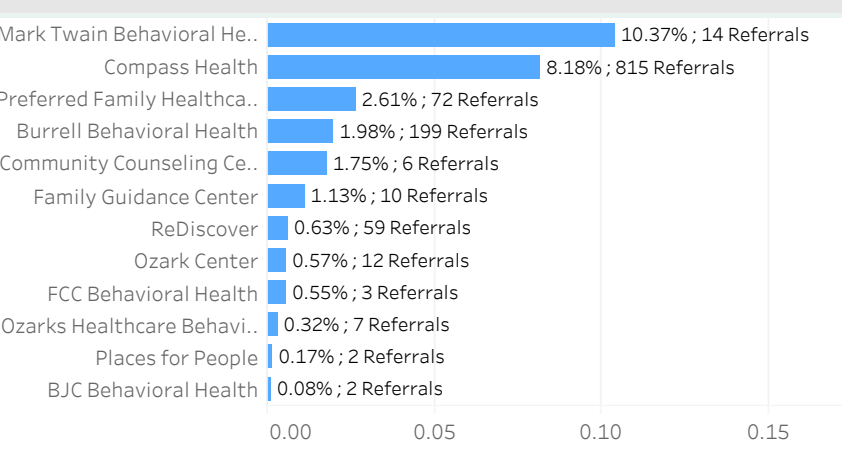
Reason Not Admitted



Persons by Age Group



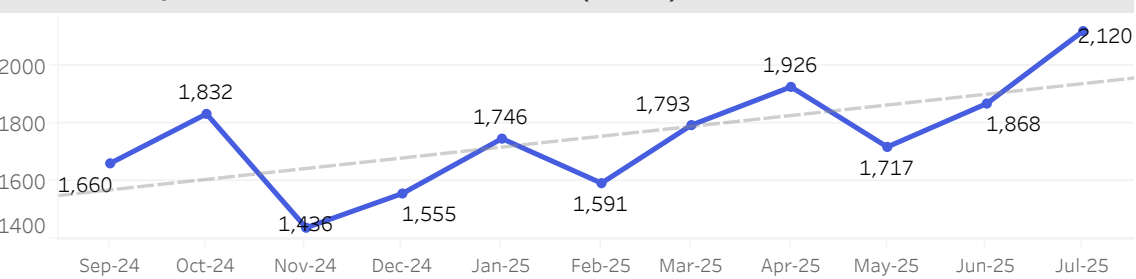
Percent of Referrals that are Law Enforcement



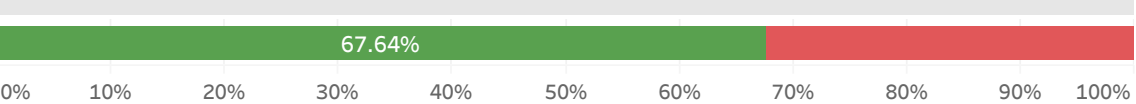
Average Time Spent by Law Enforcement

Ozarks Healthcare Behavi..	20.67 minutes
Places for People	10.00 minutes
Burrell Behavioral Health	7.71 minutes
Ozark Center	7.00 minutes
Preferred Family Healthc..	5.61 minutes
Compass Health	5.10 minutes
Community Counseling Ce..	4.75 minutes
ReDiscover	4.59 minutes
Family Guidance Center	3.33 minutes
Mark Twain Behavioral He..	2.29 minutes
FCC Behavioral Health	2.00 minutes

Community Behavioral Health Liaison (CBHL) Referrals



Contact Success Rate



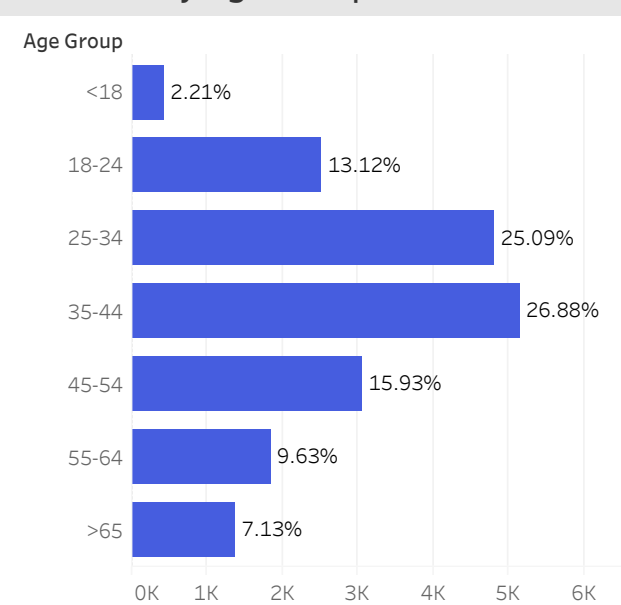
CBHL Successful Contacts

14,157

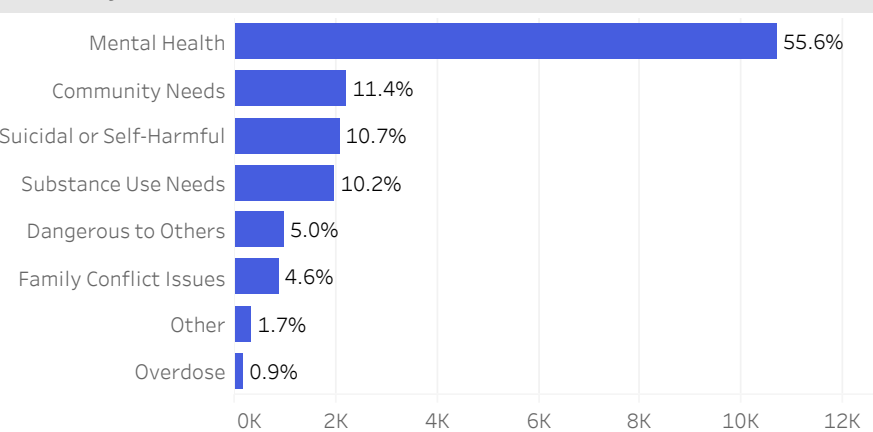
CBHL Contacts with IDD Diagnosis

385

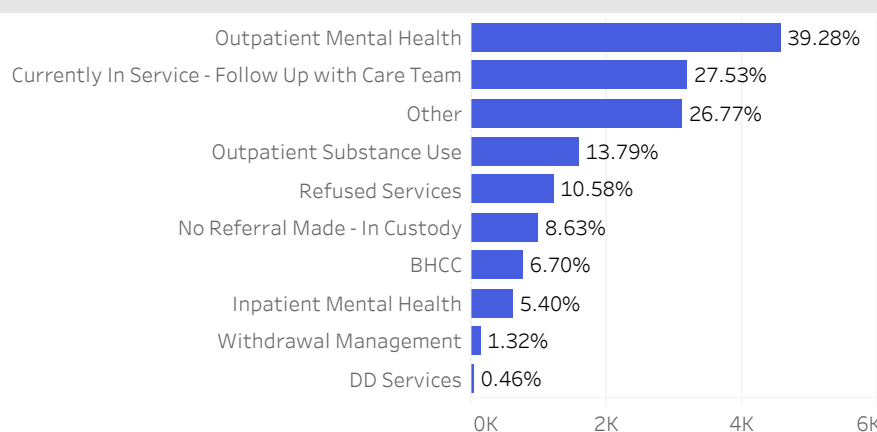
Referrals by Age Group



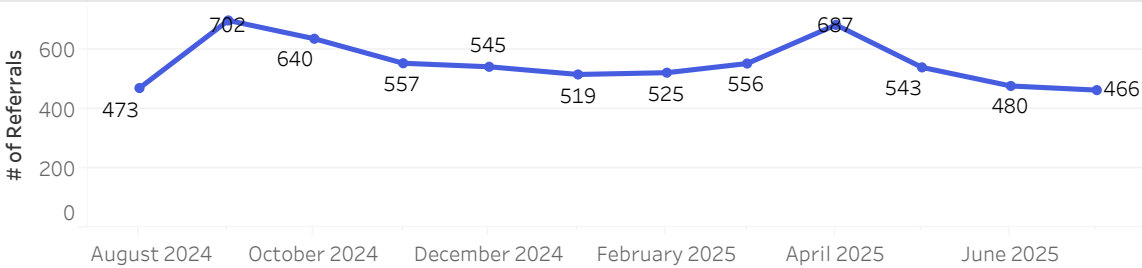
Primary Referral Reason



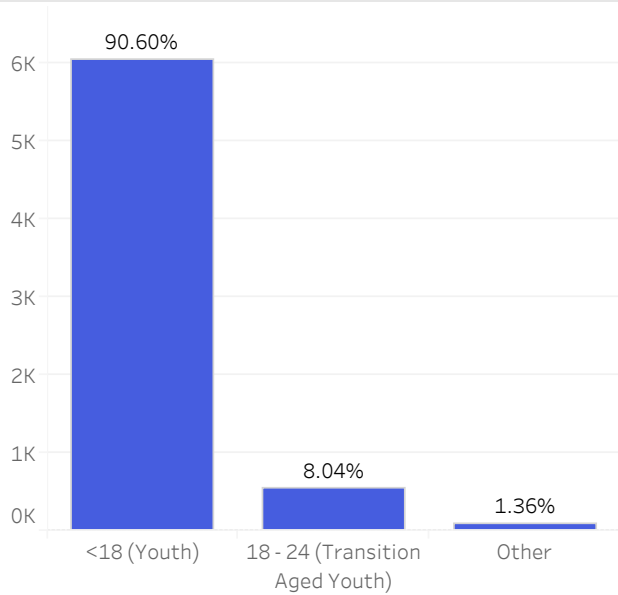
Outcome of Referrals



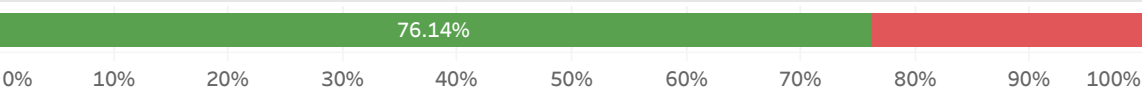
Youth Behavioral Health Liaison Referrals by Month



YBHL Referrals by Age



YBHL Contact Success Rate



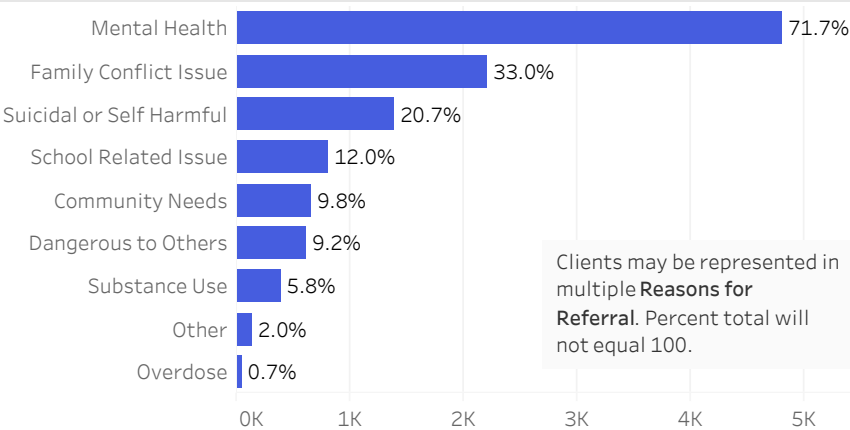
YBHL Successful Contacts

5,096

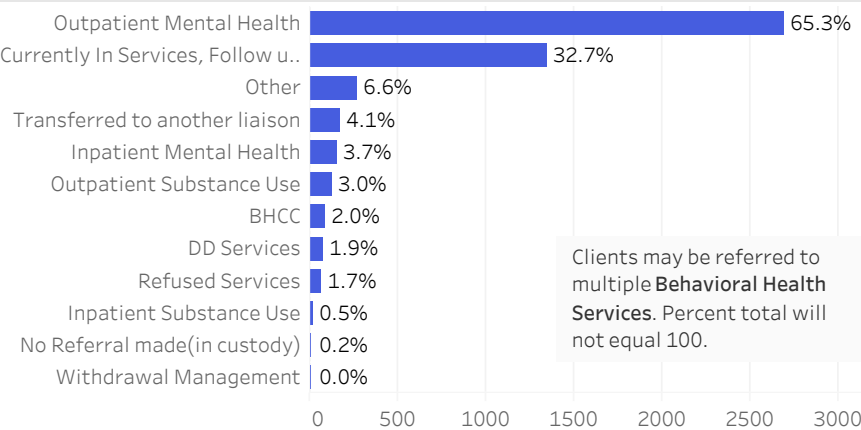
YBHL Contacts with IDD Diagnosis

349

YBHL Referral Reason



YBHL Outcome of Referral



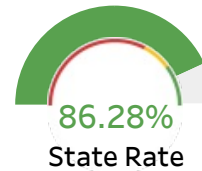
BHCC Activity	CBHL	YBHL	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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Treatment Episode Data Set (TEDS) Compliance Rates

TEDS data is collected at program assignment, level change (outpatient, intensive outpatient, residential services, withdrawal management, etc.), and program closure.

The goal for providers is to have at least 80% with completions of TEDS data submissions.

State Actual Completed
111,100

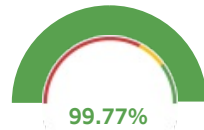


State Expected Completed
128,773

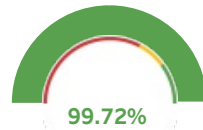
Top 3 Providers



Arthur Center



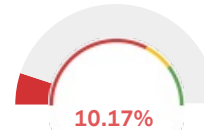
Family Self Help Center Inc



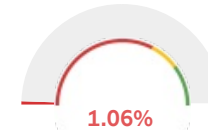
ReDiscover

Provider	Completed	Expected	Rate
Arthur Center	165	165	100.00%
Family Self Help Center Inc	871	873	99.77%
ReDiscover	3,938	3,949	99.72%
Westend Clinic	801	808	99.13%
Community Counseling Center	84	85	98.82%
Salvation Army	1,680	1,702	98.71%
Compass Health Inc.	30,140	30,566	98.61%
Preferred Family Healthcare, Inc.	21,259	21,564	98.59%
SEMOBH	6,779	6,893	98.35%
Center For Life Solutions, Inc.	2,872	2,939	97.72%
Family Guidance Center	1,800	1,847	97.46%
Ozarks Medical Center	25	26	96.15%
Boothel Counseling Services	60	63	95.24%
Ozark Center	2,972	3,127	95.04%
Tri-County Mental Health Services	616	659	93.47%
Family Counseling Center, Inc.	6,029	6,745	89.38%
BJC Behavioral Health	240	275	87.27%
BHG XLIII, LLC	240	276	86.96%
Mark Twain Behavioral Health	2,078	2,405	86.40%

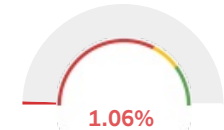
Bottom 3 Providers



Places For People



Hopewell Center



BJK Peoples Health Center

Provider	Completed	Expected	Rate
VCPHCS XV, LLC	328	380	86.32%
BHG XXIX	169	198	85.35%
BHG XXVIII	133	156	85.26%
Heartland Center for Behavioral Ch..	9,687	11,678	82.95%
North Central MO Mental Health Ce..	74	90	82.22%
DRD Management, Inc.	786	968	81.20%
Clark Center	319	399	79.95%
Queen Of Peace Center	1,596	2,006	79.56%
Gibson Center for Behavioral Change	3,782	4,890	77.34%
ARCA	5,242	8,094	64.76%
Gateway Foundation, Inc.	1,173	2,299	51.02%
Burrell, Inc.	4,628	9,114	50.78%
Truman Medical Center Inc	266	1,170	22.74%
Metro Treatment Of Missouri, LP	92	610	15.08%
Community Mental Health Consulta..	51	384	13.28%
Swope Health Services	99	946	10.47%
Places For People	24	236	10.17%
Hopewell Center	1	94	1.06%
BJK Peoples Health Center	1	94	1.06%

0% - 59%: Non-Compliant 60% - 79%: Near Compliant 80%+: Compliant

Data represents a rolling 12 months from 8/1/2024 to 7/31/2025.
Information last updated on 9/28/2025.

BHCC Activity	CBHL	YBHL	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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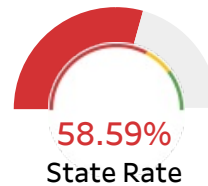
Status Reports for Mental Health Services

Status Report Type

All

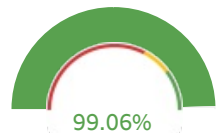
Status reports are required at admission, annual anniversary of that admission, and discharge for all clients who are enrolled in CPR, ACT, or TCM programs. Clients enrolled in other CPS programs will require a status report only if they have two services at least 30 days apart. The status reports collect a client's residential and employment status, education level, and legal involvement.

State Status Reports Completed
72,934

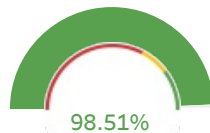


State Status Reports Expected
124,472

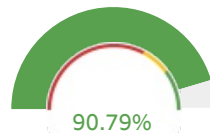
Top 3 Providers



Adapt of Missouri, LLC.

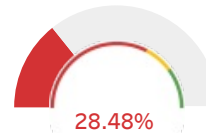


Compass Health Inc.

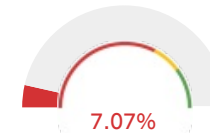


Bootheel Counseling Services

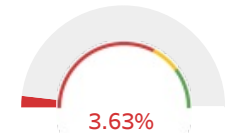
Bottom 3 Providers



Ozark Center



BJK Peoples Health Center



Hopewell Center

Provider	Completed	Expected	Rate	Provider	Completed	Expected	Rate
Adapt of Missouri, LLC.	2,518	2,542	99.06%	Independence Center	749	1,024	73.14%
Compass Health Inc.	25,766	26,156	98.51%	BJC Behavioral Health	7,965	11,163	71.35%
Bootheel Counseling Services	1,961	2,160	90.79%	Arthur Center	696	977	71.24%
Family Guidance Center	2,547	3,052	83.45%	ReDiscover	2,246	3,224	69.67%
Comprehensive Health Syst..	348	419	83.05%	Places For People	1,347	2,003	67.25%
Family Counseling Center, In..	4,248	5,128	82.84%	Ozarks Medical Center	1,459	2,457	59.38%
Community Counseling Cent..	1,735	2,124	81.69%	Mark Twain Behavioral Heal..	1,586	2,734	58.01%
Clark Center	2,317	2,841	81.56%	Truman Medical Center Inc	957	2,229	42.93%
North Central MO Mental He..	1,899	2,351	80.77%	Burrell, Inc.	6,442	20,061	32.11%
Preferred Family Healthcare..	1,320	1,657	79.66%	Swope Health Services	1,268	4,109	30.86%
New Horizons Community S..	320	404	79.21%	Tri-County Mental Health Se..	933	3,113	29.97%
SEMOBH	52	66	78.79%	Ozark Center	1,293	4,540	28.48%
Mineral Area CPRC	179	230	77.83%	BJK Peoples Health Center	288	4,075	7.07%
				Hopewell Center	495	13,633	3.63%

0% - 59%: Non-Compliant 60% - 79%: Near Compliant 80%+: Compliant

Data represents a rolling 12 months from 8/1/2024 to 7/31/2025.
Information last updated on 9/1/2025.

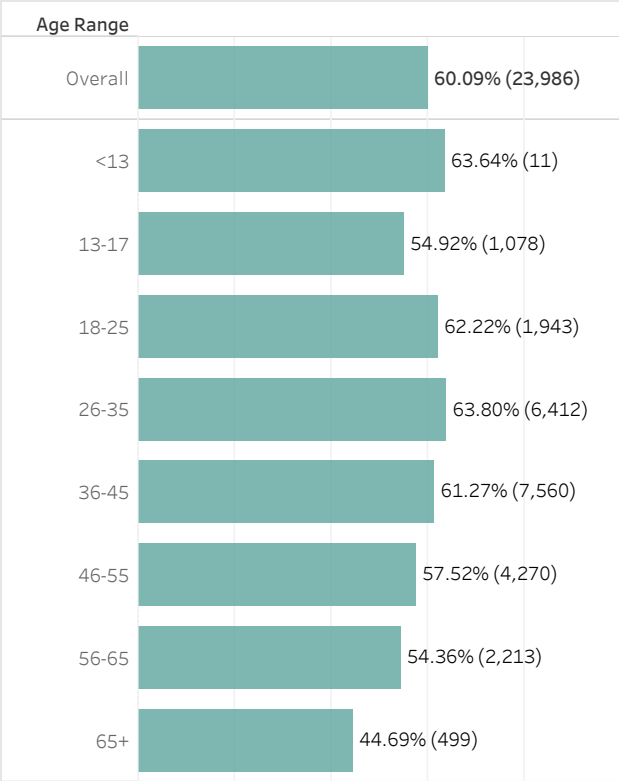
Primary Substances at Program Admission and Polysubstance Indicators

Program Admissions for the time period:
10/2/2024 to 10/1/2025

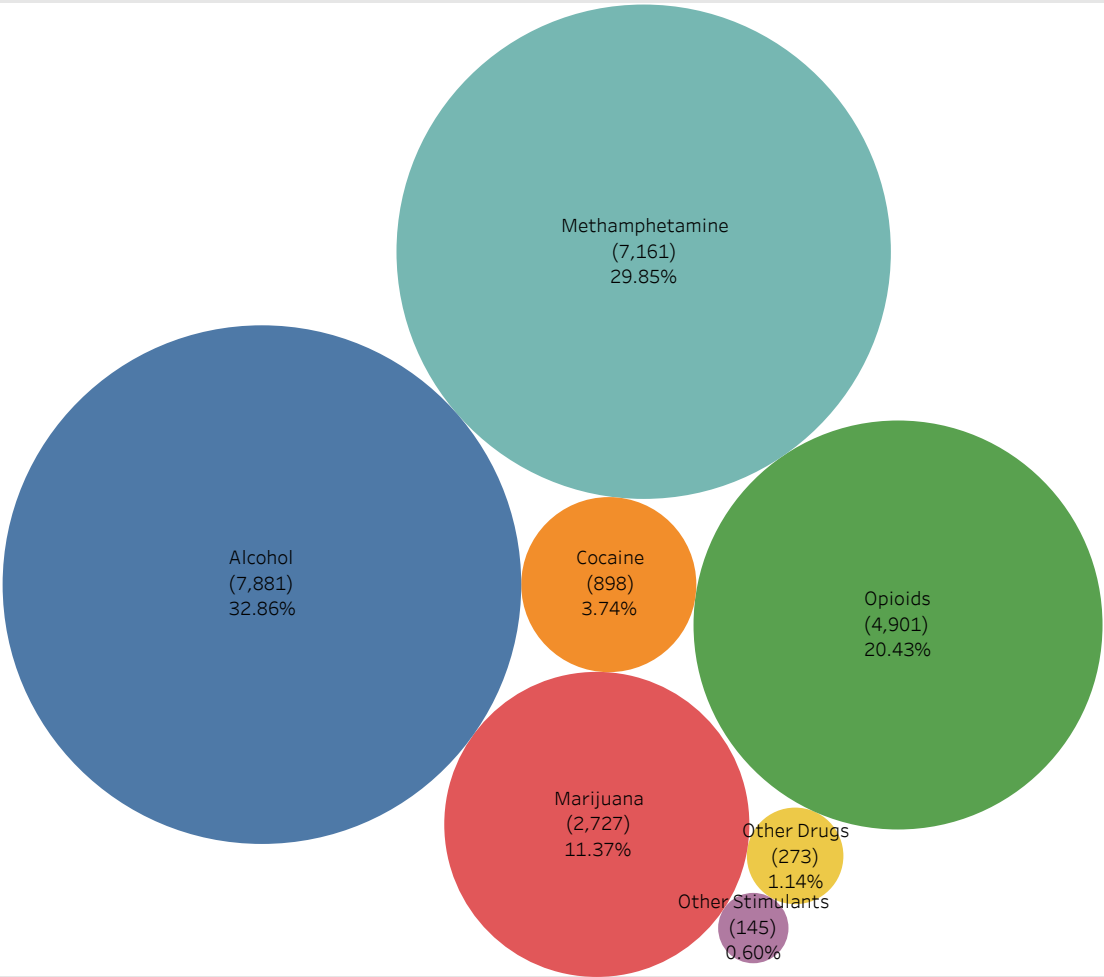
Programs Included
All

Primary Substances at Program Admission

% of Program Admissions with Indicated Polysubstance Issue



The chart above shows the percent of program admissions where the individual's assessment shows that there are issues with multiple substances. This chart is filtered by the chart on the left (Primary Substance) if a primary substance is selected.



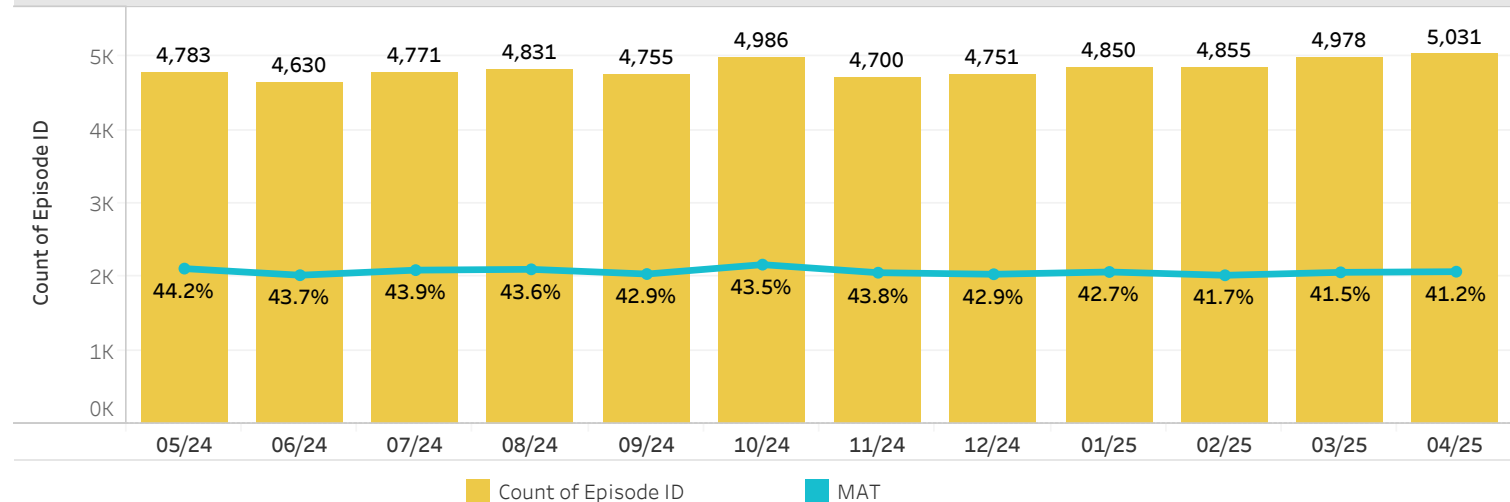
Medication for Alcohol Use Disorder (MAUD) Trends

This visualization shows total number of consumer episodes receiving services for an alcohol use disorder (AUD) per month and the rate at which those individuals received a medication for AUD (MAUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.

Monthly Change

	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
% Change in AUD Episodes	-3.2% ▼	3.0% ▲	1.3% ▲	-1.6% ▼	4.9% ▲	-5.7% ▼	1.1% ▲	2.1% ▲	0.1% ▲	2.5% ▲	1.1% ▲
% Change in MAUD Episodes	-4.3% ▼	3.4% ▲	0.5% ▲	-3.0% ▼	6.3% ▲	-5.1% ▼	-1.0% ▼	1.5% ▲	-2.2% ▼	2.0% ▲	0.4% ▲

Monthly Activity



Year-Over-Year Change # of AUD Episodes

8.3% ▲

Year-Over-Year Change # of AUD Episodes with Medication

4.0% ▲

Year-Over-Year MAUD Rate Change

-2.0% ▼

Data Updated: September 1, 2025

* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

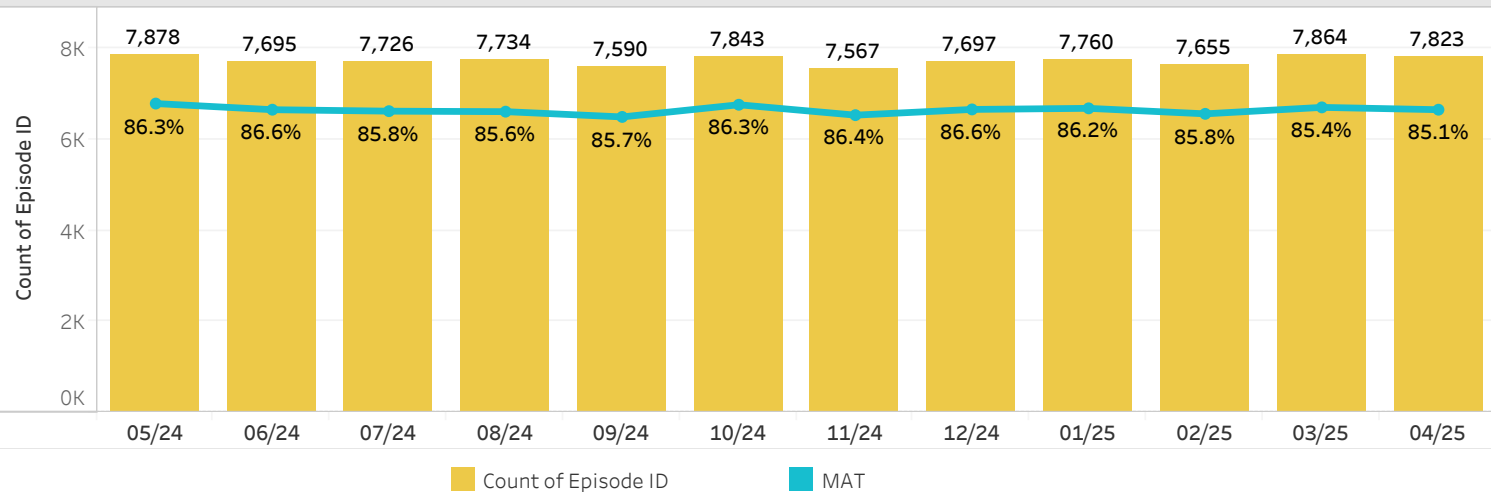
Medication for Opioid Use Disorder (MOUD) Trends

This visualization shows total number of consumer episodes receiving services for an opioid use disorder (OUD) per month and the rate at which those individuals received a medication for OUD (MOUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.

Monthly Change

	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
% Change in OUD Episodes	-2.3%▼	0.4%▲	0.1%▲	-1.9%▼	3.3%▲	-3.5%▼	1.7%▲	0.8%▲	-1.4%▼	2.7%▲	-0.5%▼
% Change in MAUD Episodes	-2.0%▼	-0.5%▼	-0.2%▼	-1.8%▼	4.1%▲	-3.4%▼	1.9%▲	0.4%▲	-1.8%▼	2.2%▲	-0.8%▼

Monthly Activity



Year-Over-Year Change # of OUD Episodes

-0.9%▼

Year-Over-Year Change # OUD Episodes with Medication

-1.3%▼

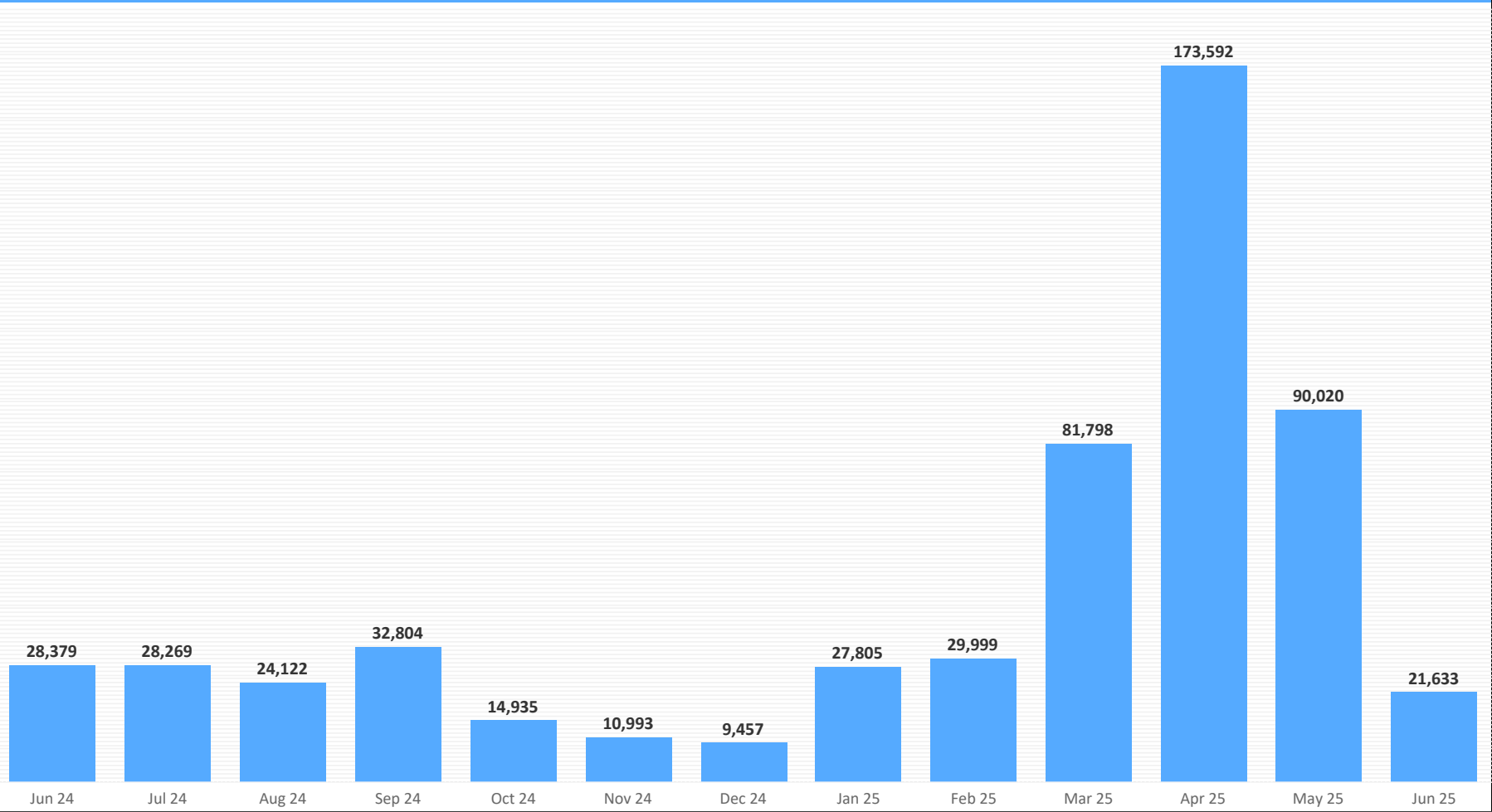
Year-Over-Year MOUD Rate Change

0.2%▲

Data Updated: September 1, 2025

* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

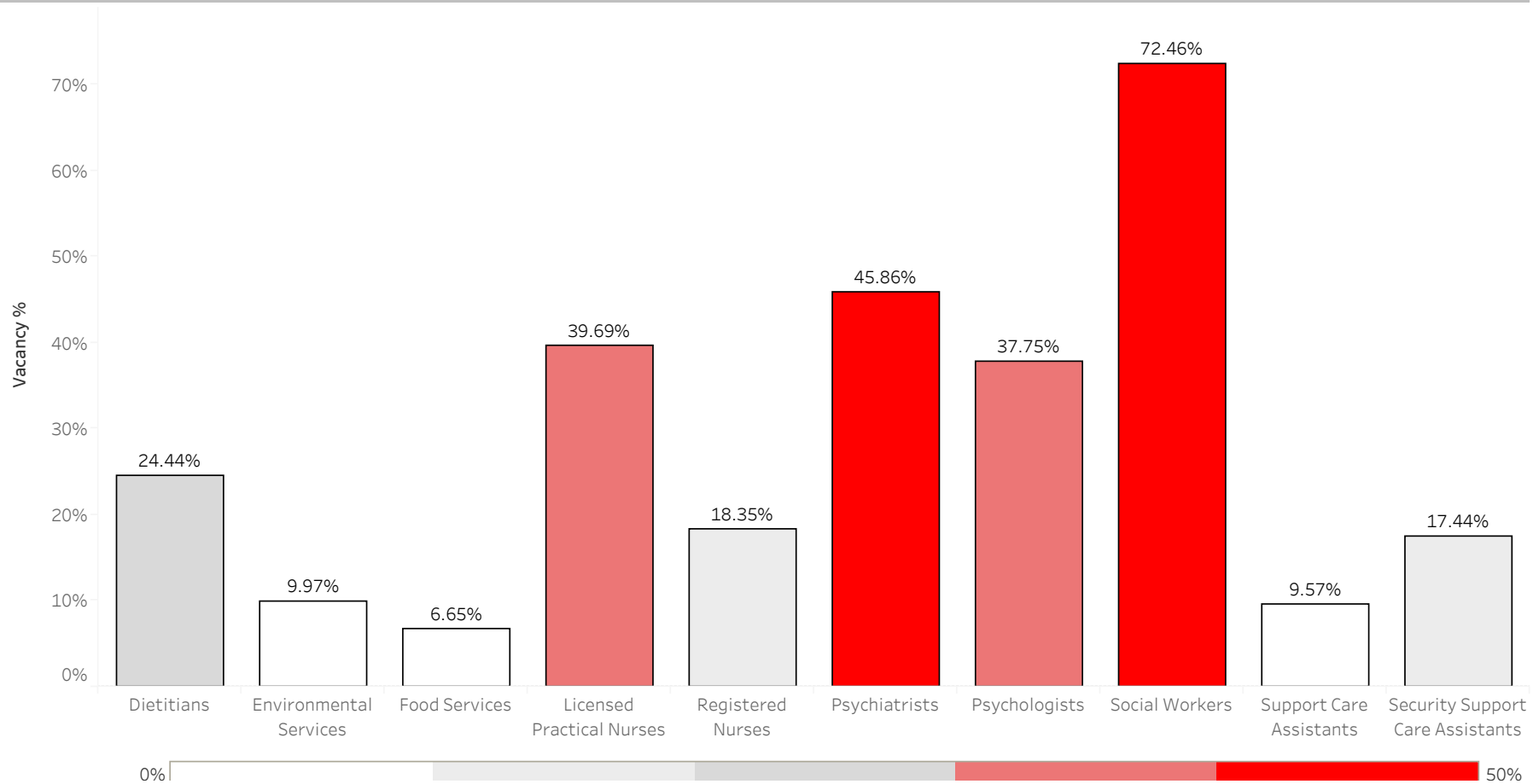
Total Narcan Kits Distributed across Grants



These data show the number of Narcan kits distributed across all opioid related grants by month.

BHCC Activity	CBHL	YBHL	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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DBH Inpatient Facility Current Vacancy Rates



Inpatient facilities often cover shifts using voluntary second appointments, part-time appointments, voluntary overtime, mandated overtime, and by using staff from contracted staffing agencies. In some cases, vacancy rates reduce the number of beds available for use at facilities.

Security Support Care Assistants are utilized at Fulton State Hospital within the high security units and the sex offender rehabilitation and treatment units at both Fulton State Hospital and Southeast Missouri Mental Health Center.

